

Criteria for Arbitrator Roster

The Dispute Resolution Service Council uses the criteria below to determine whether to include someone on the arbitrator roster. The Council's decisions are final; neither the Board of Directors nor any other body within AHLA can overrule the Council.

Training and Experience

- 14 hours of training in arbitration skills from a provider of continuing education that the Council deems reputable in the arbitration industry.
- <u>Substantial</u> experience representing clients in the health care industry or resolving health care industry disputes as an arbitrator or judge.

Subject Matter Expertise

- Expertise in laws specific to the health care industry, the application of general laws to health care providers or payers, the operations of health care organizations, or the delivery of health care.
- Some employment cases primarily require familiarity with health care
 organizations and the legal framework governing their operations. Others require
 in-depth expertise in one or more specific areas of employment law such as
 discrimination, harassment, or compensation and benefits.

Character, Reputation, and Neutrality

An applicant's character and temperament must be in keeping with AHLA's commitments to objectivity and neutrality, collegiality, and the acceptance of people with diverse backgrounds and points of view.