



Key Expertise

- Healthcare Workouts, Turnarounds, and Restructuring
- Receiverships, Fiduciary & Bankruptcy Services
- Third Party Healthcare Facility Management and Training
- Healthcare Facility Assessment and Consulting
- Healthcare Receivables and Reimbursement Collection
- Healthcare Regulatory Compliance
- Patient Care Ombudsman
- Healthcare Expert Witness

Education

- University of Illinois, Urbana-Champaign, BSW
- Spertus College, MS

Awards

- University of Illinois Alumni Achievement Award – 2023
- NYC Women's Division Renaissance Award – 2022
- IWIRC Hall of Fame – 2022

Contact

300 Saunders Road, Suite 300
Riverwoods, IL
60015

skoenig@sakhealthcare.com
Office: 847-446-8400

Suzanne Koenig is president and founder of SAK Management Services LLC, a nationally recognized healthcare management and consulting services firm, with specific expertise in senior living, skilled nursing, and long-term care facilities. As owner and operator of SAK Healthcare for over 30 years, Ms. Koenig provides a highly specialized combination of skills in the areas of operations improvement, staff development, business acumen and quality assurance. Having owned senior living facilities herself, Ms. Koenig understands the challenges and opportunities confronting senior living and long-term care providers in managing the industry's changing dynamics. Ms. Koenig's meticulous precision in marketing and census development within the healthcare industry results in unparalleled operational enhancements.

Ms. Koenig is a Licensed Nursing Home Administrator, a Certified Turnaround Practitioner, and a Licensed Social Worker in multiple states, and her professional experience includes:

- Executive positions in marketing, census development and operations management for both regional and national healthcare facilities throughout the country working with healthcare providers including owners and operators as well as lenders and landlords.
- Numerous appointments as the Receiver, Patient Care Ombudsman and court appointed fiduciary in several health care state court and bankruptcy filings throughout the United States. Ms. Koenig is the most frequent court-appointed Patient Care Ombudsman to medical facilities, advocating for patient care, in the country.
- Management roles with over 1000 healthcare facilities nationwide, providing in-house management to restore care and fiscal responsibility while establishing administrative teams to lead each facility in the future.

Ms. Koenig holds a Master of Science Degree from Spertus College, Illinois and a Bachelor of Social Work Degree from the University of Illinois, Urbana-Champaign. She is a frequent speaker for various healthcare associations and industry organizations where she conducts continuing education and training programs.

Forward.

Select Receivership and Court Appointments

- Court-Appointed Full Receiver
Independent and Assisted Living
Facility
Bend, Oregon
- Court-Appointed Full Receiver
166-Bed Assisted and Independent
Living Facility
San Antonio, Texas
- Receiver and Financial/Operational Manager
6 Skilled Nursing and Assisted Living
Facilities, 670-SNF Beds & 48 ALF beds,
Cincinnati, Ohio
- Court-Appointed Full Receiver
50-Bed Transitional Care
Las Cruces, New Mexico
- Court-Appointed Full Receiver
6 Skilled Nursing Facilities, ranging from 92
to 251 licensed beds, Marseilles, Morton,
Peoria Heights, Princeton, and Springfield,
Illinois
- Court-Appointed Full Receiver
66-Bed Medicare SNF
Oak Park, Illinois
- Court-Appointed Full Receiver
96-Bed Skilled Nursing Facility
Amboy, Illinois
- Court-Appointed Financial Receiver
120-bed Skilled Nursing Facility
Swansea, Illinois
- Court-Appointed Chapter 11 Trustee for 120-
bed Skilled Nursing Facility in Sarasota,
Florida pending in the United States
Bankruptcy Court for the Middle District of
Florida.
- Court-Appointed Examiner for Nightingale
Home Healthcare, Inc. pending in the United
States Bankruptcy Court for the Southern
District of Indiana.

Select Patient Care Ombudsman Appointments

- American Eagle Delaware Holding
Company, LLC (Case No. 22-10028)
in the District of Delaware.
- Christian Care Centers, Inc. and
Christian Care Centers Foundation,
Inc. (Case No. 22-80000-SGJ) in the
Northern District of Texas.
- Americore Holdings, LLC (Case No.
19-61606-08) in the District of
Delaware.
- CAH Acquisition Company 16, LLC
d/b/a Haskell Community Hospital,
Chapter 11 (Case No. 19- 01227) in the
Eastern District of North Carolina.
- CAH Acquisition Company 7, LLC
d/b/a Prague Community Hospital,
Chapter 11 (Case No.19-01298) in the
Eastern District of North Carolina.
- CAH Acquisition Company 1, LLC
d/b/a Washington County Hospital,
Chapter 11 (Case No. 19-00730) in the
Eastern District of North Carolina.
- CAH Acquisition Company 12, LLC
d/b/a Fairfax Community Hospital,
Chapter 11 (Case No. 19- 01697) in the
Eastern District of North
Carolina.

- Philadelphia Academic Health System, LLC, Chapter 11 (Case: 19-11467) in the District of Delaware.
- Westlake Property Holdings, LLC, Chapter 7 (Case No. 19-11756) in the District of Delaware.
- Curae Health, Inc., et al. Chapter 11 (Case No. 18-05665) in the Middle District of Tennessee.
- Christ Hospital, a New Jersey not-for-profit corporation (Case No. 12-12906) in the District of New Jersey.
- Meridian Behavioral Health, LLC, et al., Chapter 11 (Case No. 11-10860), Jointly Administered, in the Southern District of New York.

Board Service and Leadership

- Officer and Director for several long-term care provider associations.
- Board member of the American Bankruptcy Institute (ABI) and founder of the ABI Healthcare Conference.
- Former Co-Chair of the ABI Health Care Insolvency Committee.
- Member of the Global Turnaround Management Association (TMA) Board of Trustees.
- Member of the Negotiating Team Task Force in Arizona, designing and negotiating the contract between the State and Counties for delivery of Indigent Health Services.
- The only non-Lawyer and non-Attorney General invited by the National Association of Attorney Generals to participate on a Panel, titled “Patient Care Ombudsman” addressing the Patient Care Ombudsman’s interaction with the States in their role as Patient Care Regulator.
- Testified before the House of Representatives as the Industry Expert in Funding the Long Term Care Industry.

Publications

Author of “PCOs and the Ongoing Debate over Cost: 10 Years Later,” **ABI Journal** (January 2016).

Co-Author (with Nancy Peterman and Sherri Morisette) of “The Patient Care Ombudsman’s New Reality,” **ABI Journal** (July/August 2007).

Author of “Chicago Panels Share Tips on Rainmaking,” **The Journal of Corporate Renewal** (September 2005).